

February 6, 2003

FEB 11 2003

DOCKET FILE COPY ORIGINAL

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street S.W., TW-A325
Washington, DC 20554

Re: *Notification of Transfer & Subscriber Base in CC Docket No. 00-257*

Dear Ms. Dortch:

Pursuant to the *Streamlining Order* of May 15, 2001¹, Grande Communications Networks, Inc. ("Grande Communications") hereby notifies the Commission that it is acquiring part of the subscriber base of TXU Communications Telecom Service Company and Fort Bend Long Distance Company, d/b/a TXU Communications (collectively "TXU Communications") in sections of Texas. The affected subscribers receive telecommunications services from TXU Communications including: local exchange service and intrastate and interstate domestic interexchange service. Grande Communications will continue to provide those same services to the subscribers transferred to its network. The transfer of subscribers from TXU Communications to Grande Communications will go into effect on February 28, 2003.

Grande Communications hereby certifies that it will comply with the advanced subscriber notice requirements in 47 C.F.R. §64.1120(e)(3), with the obligations specified in its notice to subscribers, and with any other statutory and Commission requirements that apply to the streamlined process for compliance with §258 of the Communications Act of 1934, as amended. Please find enclosed a copy of the notice sent to affected subscribers by Grande Communications.

If you have any questions regarding this submission, please do not hesitate to contact me.

Very truly yours,



Gabriel Garcia
Assistant General Counsel
for Regulatory Affairs

enclosure

No. of Copies rec'd _____
List ABOVE _____

¹ *In re* 2000 Biennial Review – Review of Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers; Implementation of the Subscriber Carrier Selection Changes Provisions of the Telecommunications Act of 1996; Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, CC Docket No. 00-257; CC Docket No. 94-129; FCC 01-016 (rel. May 15, 2001) ("*Streamlining Order*").



FEB 11 2003

THIS NOTICE SENT TO RESIDENTS OF:

Lakeside of La Frontera
941 Hesters Crossing
Round Rock, TX 78681

and

River Lodge
10301 FM 2222
Austin, TX 78730

January 29, 2003

Dear Valued Customer:

Welcome to Grande Communications! As we notified you on January 17, 2003, Grande Communications Networks, Inc. ("Grande") is acquiring part of the customer base of TXU Communications Telecom Services Company and Fort Bend Long Distance Company, d/b/a TXU Communications (collectively "TXU Communications") in sections of Texas, including your account(s), which will transfer on February 28, 2003 ("Date of Transfer") or as soon thereafter as all regulatory approvals are obtained. This is your notice of transfer for your local, long distance, and Internet services.

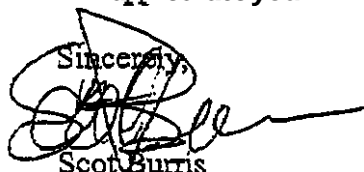
We are excited to bring you Grande's state-of-the-art, broadband services including high-speed Internet, local and long distance telephone services. There will be no changes to your monthly rates. As a bonus, you will now be a part of the Grande Family Network, a service to our customers that allows toll-free calling between Grande customers anywhere within our Texas-wide network - see enclosed information for further details. Voice mail subscribers will also enjoy upgrades to their service.

Your communications services will automatically convert to Grande on the date of transfer - there is no need for you to take any action. However, you have the right to select an alternative local exchange carrier and/or long distance carrier. Please be aware that all customers, even those who have arrangements for preferred carrier ("PIC") freezes, will be transferred to Grande unless you select another carrier before the date of transfer. All existing PIC freezes will be lifted when the account is transferred. If you select an alternative local exchange carrier, you must contact that carrier to arrange a new PIC freeze. If you do not select another carrier by the date of transfer your account(s) will automatically convert to Grande without the assessment of any transfer charges. If you select an alternative carrier, however, you may incur an installation and/or transfer charge. Also, if you have a long-term contract with TXU Communications, you may face termination penalties if you choose another carrier before your existing contract expires.

You can contact Grande Customer Care locally, in Austin at 512-2204880 or toll-free at 888-647-2633 with any inquiries, complaints, or issues. In the future, Grande will notify you in writing of any changes in rates, terms and conditions of service.

Please review the attached information, which provides additional details regarding Grande services, including descriptions of bundled services available from Grande. If you wish to subscribe to additional services or update your current services, please contact us to make appropriate arrangements.

We appreciate your business. Welcome to the Grande Family!

Sincerely,

Scott Burris

Vice-President and General Manager, Austin

IMPORTANT INFORMATION!
PLEASE READ!

The following is an overview of the transition of services that will take place on February 28, 2003:

Billing

Your bill for services from Grande is for one month in advance for all services. Your previous account history and balance will transfer to Grande at the time of conversion. You will receive a consolidated invoice for the services you are currently subscribing to, or sign up for in the future. You will receive your first invoice from us within three to ten business days of the date of transfer. Please remit payment to the P.O. Box address that appears on the envelope supplied in the bill.

For customers who would like to set up auto payment arrangements, please call Grande Customer Care at 512-220-4880.

You will not receive a final invoice from TXU Communications after the transfer of service to Grande. Your prior account history and balance will roll directly to your Grande account. Please remit payment for any outstanding account balances directly to Grande.

We charge a one-time account set up fee to all new customers. However, as a courtesy to our new subscribers, we will be waiving this fee for you.

Local and Long Distance Services

If you currently have TXU Communications local telephone and long distance service, you will not need to change your telephone number or take any action to continue services. Grande offers other long distance plans and international calling plans that you may choose from as well. Grande's local telephone service includes an Expanded Local Calling Area and the Grande Family Network, which allows free long distance calling between Grande customers in the following cities: Austin, Corpus Christi, Midland, Odessa, San Antonio, San Marcos, and Waco. Grande customers also have access to enhanced service features including: Caller ID; Call Waiting; Call Waiting ID; Call Return; Anonymous Call Rejection; Selective Call Forwarding; Call Blocker; Auto Redial; Three-Way Calling; Speed Dial; In-bound 800 Number Service; Grande Calling Cards; and New Bundled Services!

We encourage you to take this opportunity to review the enclosed information regarding our bundled services and upgrade your service by choosing one that serves all of your communications needs. Sign up now for bundled DSL high-speed Internet service, and local and long distance telephone service and receive free installation! You may upgrade your service at any time by calling Grande Customer Care at 512-220-4880.

DSL High-Speed Internet Service

We realize how important high-speed Internet access is to you. Grande is pleased to announce that you will have the ability to subscribe to DSL delivered high-speed Internet service. The pricing will remain the same as TXU Communications. If you are already receiving DSL delivered High Speed Internet service from TXU Communications, you will not need to sign up for Grande's service before the date of transfer of February 28, 2003. Should you wish to add Grande's DSL delivered High-speed Internet service to your account, please call Grande Customer Call at 512-220-4880 to arrange for service installation. If you sign up for service before February 24, 2003, all installation and activation fees will be waived. After the conversion date, regular installation and activation fees will be charged.

We welcome you into the Grande family! Our commitment is to provide the best communications services available to you with better customer care than you will find anywhere else.

Sincerely,
Grande Communications
For you, the world.

RECEIVED

FEB 11 2003

FROM

THIS NOTICE SENT TO RESIDENTS OF:

The Enclave
2800 La Frontera Blvd.
Round Rock, Texas 78681

January 29, 2003

Dear Valued Customer:

Welcome to Grande Communications! As we notified you on January 17, 2003, Grande Communications Networks, Inc. ("Grande") is acquiring part of the customer base of TXU Communications Telecom Services Company and Fort Bend Long Distance Company, d/b/a TXU Communications (collectively "TXU Communications") in sections of Texas, including your account(s), which will transfer on February 28, 2003 ["Date of Transfer"] or as soon thereafter as all regulatory approvals are obtained. This is your notice of transfer for your local, long distance, Internet, and cable television services.

We are excited to bring you Grande's state-of-the-art, broadband services including digital cable television, high-speed Internet, local and long distance telephone services. With Grande, you will see a reduction in your local phone service charge. A rate card is included for you convenience that details pricing on telephone features and voice mail. We also offer bundled discounts that can save you additional money. As a bonus, you will now be a part of the Grande Family Network, a service to our customers that allows toll-free calling between Grande customers anywhere within our Texas-wide network - see enclosed information for further details. Voice mail subscribers will also enjoy upgrades to their service.

There is no need for you to take any action. Your communications services will automatically upgrade to Grande on the Date of Transfer. However, you have the right to select an alternative local exchange carrier and/or long distance carrier. Please be aware that all customers, even those who have arrangements for preferred carrier ("PIC") freezes, will be transferred to Grande unless you select another carrier before the Date of Transfer. All existing PIC freezes will be lifted when the account is transferred. If you select an alternative local exchange carrier, you must contact that carrier to arrange a new PIC freeze. If you do not select another carrier by the Date of Transfer your account(s) will automatically convert to Grande without the assessment of any transfer charges. If you select an alternative carrier, however, you may incur an installation and/or transfer charge. Also, if you have a long-term contract with TXU Communications, you may face termination penalties if you choose another carrier before your existing contract expires.

You can contact Grande Customer Care locally, in Austin at 512-220-4880 or toll-free at 888-647-2633 with my inquiries, complaints, or issues. In the future, Grande will notify you in writing of any changes in rates, terms and conditions of service.

Please review the attached information, which provides additional details regarding Grande services, including descriptions of bundled services available from Grande. If you wish to subscribe to additional services or update your current services, please contact us to make appropriate arrangements.

We appreciate your business. Welcome to the Grande Family!

Sincerely,



Scot Burris
Vice-President and General Manager, Austin

**IMPORTANT INFORMATION!
PLEASE READ!**

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For customers who would like to set up auto payment arrangements, please call Grande Customer Care at 512-220-4880.

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We charge a one-time account set up fee to all new customers. However, as a courtesy to our new subscribers, we will be waiving this fee for you.

Local and Long Distance Services

If you currently have TXU Communications local telephone and long distance service, you will not need to change your telephone number or take any action to continue services. You will be converted to Grande's long distance plan with no monthly minimum or service fee at \$.09 per minute for all long distance phone calls, day or evening. Grande offers other long distance plans and international calling plans that you may choose from as well. Grande's local telephone service includes an Expanded Local Calling Area and the Grande Family Network, which allows free long distance calling between Grande customers in the following cities: Austin, Corpus Christi, Midland, Odessa, San Antonio, San Marcos, and Waco. Grande customers also have access to enhanced service features including: Caller ID; Call Waiting; Call Waiting ID; Call Return; Anonymous Call Rejection; Selective Call Forwarding; Call Blocker, Auto Redial; Three-Way Calling; Speed Dial, In-bound 800 Number Service; Grande Calling Cards; and New Bundled Services!

Grande's pricing and packages for bundled services are different from TXU Communications' bundled offerings. We encourage you to take this opportunity to review the enclosed information regarding our bundled services and upgrade your service by choosing one that serves all of your communications needs. Sign up now for bundled DSL high-speed Internet service, and local and long distance telephone service and receive free installation! You may upgrade your service at any time by calling Grande Customer Care at 512-220-4880.

DSL High-Speed Internet Service

We realize how important high-speed Internet access is to you. Grande is pleased to announce that you will have the ability to subscribe to DSL delivered high-speed Internet service. We have enclosed a description of the package and the pricing now available to you. If you are already receiving DSL delivered High Speed Internet service from TXU Communications, you will not need to sign up for Grande's service before the Date of Transfer of February 28, 2003. Should you wish to add Grande's DSL delivered High-speed Internet service to your account, please call Grande Customer Care at 512-220-4880 to arrange for service installation. If you sign up for service before February 24, 2003, all installation and activation fees will be waived. After the conversion date, regular installation and activation fees will be charged. During the month of March 2003, Grande will convert all DSL customers to cable modem service. Grande's high-speed cable modem service will give you several options as it relates to speed of services and price points. The details and options will be provided to you through additional correspondence that will be delivered by the end of February 2003.

Cable Television

If you are a cable television subscriber, during the month of February 2003, you will receive information introducing Grande's new cable television programming. The conversion to Grande's new channel line-up will take place during the month of March 2003. Until then, you will continue to receive the same cable programming that you are currently receiving from TXU Communications. If you wish to subscribe to premium programming (HBO, Showtime, Cinemax, Starz, Encore, Pay-per-Vim, etc.), you will need to sign-up by contacting Grande Customer Care at 512-220-4880. Please wait for the additional information to be delivered to you before ordering services.

We welcome you into the Grande family! Our commitment is to provide the best communications services available to you with better customer care than you will find anywhere else.

Sincerely,
Grande Communications
For you, the world.